

# MST Supervisor

**Locations:** Charlotte, NC

**Position Type:** Full-Time

**Work Hours:** Monday – Friday 9 AM – 5 PM | Evening/Weekend Availability as Needed for Team Support

**Group Supervision & Consultation:** Weekly (Day/Time Based on Consultant Schedule)

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## About the Role

**NC Health Partners** is seeking an experienced, compassionate, and driven **MST Supervisor** to lead our Multisystemic Therapy (MST) team in Charlotte, North Carolina.

This position plays a vital role in ensuring that our MST programs deliver high-quality, evidence-based treatment to youth and families across North Carolina. The MST Supervisor provides clinical oversight, training, and administrative leadership to a team of MST Therapists while ensuring adherence to the MST model and agency standards.

The ideal candidate is a strong communicator and mentor who thrives in a collaborative environment and is passionate about making a lasting impact in the lives of families, youth, and their communities.

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## Key Responsibilities

- Provide **weekly individual and group supervision** to MST Therapists, ensuring clinical excellence and model fidelity.
  - Facilitate **weekly MST consultant calls** and ensure full team participation.
  - Observe sessions, review documentation, and provide constructive feedback to therapists.
  - Oversee therapist caseloads, ensuring balance, timeliness, and quality of service delivery.
  - Assist with case conceptualization, treatment planning, and high-risk clinical decisions.
  - Support staff with on-call guidance, crisis management, and case consultation.
  - Collaborate with community partners such as DJJ, DSS, and local schools to strengthen relationships and program outcomes.
  - Monitor and ensure documentation compliance with Medicaid, MCO, and internal quality standards.
  - Participate in hiring, onboarding, and ongoing training of new MST staff.
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## Qualifications

- **Master's degree** in Psychology, Social Work, Counseling, Marriage and Family Therapy, or a related field (required).
  - Full licensure preferred (LCSW, LCMHC, LMFT, LCAS); associate-level licensure considered with supervision.
  - Minimum of **two years of direct clinical experience** with youth and families.
  - Prior experience providing or supervising MST or intensive in-home services preferred.
  - Demonstrated leadership and team-building skills.
  - Strong organizational, problem-solving, and communication abilities.
  - Proficiency in Microsoft Office
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## Preferred Experience

- Experience conducting live or recorded observations and providing feedback to clinicians.
  - Familiarity with Medicaid documentation and audit processes.
  - Background in structural, strategic, or cognitive-behavioral family therapy.
  - Demonstrated ability to engage diverse populations and promote equity and inclusion in service delivery.
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## Benefits

- **Medical, Dental, and Vision Insurance** (agency covers 50% of the standard medical plan)
  - **Paid Holidays and Personal Time Off**
  - **Clinical Supervision and Ongoing Professional Development**
  - **Licensure Support and CEU Opportunities**
  - **Collaborative Work Environment and Leadership Growth Pathways**
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## Why Join Us

At **NC Health Partners**, we're more than a behavioral health agency—we're a team of professionals dedicated to transforming lives. Our MST Supervisors are the cornerstone of our programs, ensuring that therapists are supported, families are empowered, and every service reflects our values of integrity, compassion, and collaboration.

If you're ready to lead with purpose and make a measurable impact, we invite you to join our growing MST program family.

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## **How to Apply**

Please email your **résumé and cover letter** to [careers@ncehealthpartners.com](mailto:careers@ncehealthpartners.com) with the subject line: **“MST Supervisor Application – [Charlotte]”**

Applications will be accepted until the position is filled.  
Only qualified applicants will be contacted for interviews.